

Drop-off Receipt

WootSystems

205-250 Hincks Street,

Goderich, ON N7A3E1

Phone: 519-772-6832

Web: www.wootsystems.com

Email: sales@wootsystems.com

LEGAL AGREEMENT – Customer agrees to the following terms:

- The Customer requests and authorizes WootSystems and any employee, subcontractor or consultant of WootSystems, to examine, modify and attempt to repair any and all problems found with the computer system, data storage device, ALL files, and any peripherals on the premises of WootSystems. The Customer understands an estimate fee may apply if The Customer declines to purchase replacement parts required to complete the repair.
- The Customer authorizes WootSystems to replace or modify any Internet security software with freely available alternatives and to install an alternative web browser to protect the computer from Internet threats at their discretion and without prior notification. The Customer authorizes the technician(s) providing the service or repair to install anti-virus and any other necessary software on your computer to perform required services and update the computer.
- The Customer agrees NOT to hold WootSystems or any employee, subcontractor or consultant of WootSystems, responsible in any way for the failure or functionality of any and all hardware or software associated with The Customers computer, peripherals or data storage device, including any failure that occurs while attempting repair. The Customer accepts ALL RISK associated with any repair or attempted repair or any other action by WootSystems and its associated employees and subcontractors on any and all of The Customers computers connected or unconnected by networks.
- I, The Customer am aware of the importance of backing up my data and software. The Customer agrees NOT to hold WootSystems or any employee, subcontractor or consultant of WootSystems responsible in any way for the loss or corruption or consequences of the failure to recover any data or software residing on The Customers computer system or data storage device. You understand that in the process of working on your computer equipment, there is a potential for data loss. You agree that you have made the necessary backups of your data so that, in the event of such loss, the data can be restored. WootSystems will not be responsible for data loss.
- The Customer understands that the estimated time quoted to complete my service depends on many factors and is a GOOD FAITH ESTIMATE ONLY. The Customer understands it is possible this time could significantly increase depending on what problems are discovered during service. An estimate of cost for work will be provided before performing computer services/repairs. Estimates are not guaranteed.
- The Customer may not modify this agreement document in any way prior to or post signature.
- The Customer understands that estimated time to complete my service request does NOT include: Holidays, Time spent waiting for special order parts, Circuit board or other contracted repairs including Data Recovery.
- I understand The Customer is welcome and encouraged to contact WootSystems during regular business hours to check on the status of my service, but that The Customer may or may not be contacted by WootSystems until my input is needed or service is complete. In the case that you cannot be reached, work will stop until contact is established. Once reached, your decision to continue or stop will be honored by WootSystems.
- The Customer understands items left at any WootSystems location longer than 30 days from the date of drop off becomes the property of WootSystems without the customers' consent.
- Customer satisfaction is our utmost importance.
- All services will be conducted in a professional, reasonable and timely manner. Also, taking into consideration the circumstances and nature of the technical problems.
- Free support will be provided for problems to be resolved from the service order, but not resolved.

Payment Policies:

In the event your check is returned unpaid for insufficient or uncollected funds:

- We may represent your check electronically or by paper draft.
- A service charge of \$40.00 will be assessed.
- Your check will not be provided to you with your bank statement, but a copy can be retrieved by contacting your financial institution.
- Signature of your check constitutes acceptance of these terms.
- Checks must not be post-dated.
- WootSystems accepts cash and checks or Credit Card. All checks must be written out to WootSystems.
- Full payment is due upon completion of services, upgrades, or repairs.
- All services are subject to HST Sales Tax.

SIGNATURE:

DATE: